

# Validated Performance Indicator (PI) Data Reporting Tool


Society

Family and Children's Services Niagara

(Please select society from the drop down menu above)

## SOCIETY AUTHORIZED SIGNATURES

This document has been received and approved by the Executive Director and the Board of Directors



Executive Director's signature

10/02/2023

Date (mm/dd/yyyy)

## PUBLICLY-REPORTED PERFORMANCE INDICATORS

Indicator	Format				PI-Specific Comments
		2017/18	2018/19	2019/20	
PI 4: Recurrence of Protection Concerns in a Family after an Investigation	%	No Data	17.9%	15.4%	FACS Niagara emerged from the "gap period" in reporting (due to the timeframe of CPIN Go Live) in 2018-19. Trend continues to demonstrate a reduction in recurrence at Investigation. Impacts of the COVID-19 pandemic will not affect this current reporting period. Data suggests that the majority of families do not return for service within 12 months of case closure.
PI 5: Recurrence of Protection Concerns in a Family after Ongoing Protection Services were Provided	%	No Data	22.6%	17.0%	FACS Niagara emerged from the "gap period" in reporting (due to the timeframe of CPIN Go Live) in 2018-19. Impacts of the COVID-19 pandemic will not affect this current reporting period. The decline in recurrence at Ongoing Service brings the rate back down to be in line with averages of prior reporting years. Previous hypothesis considered the rise of recurrence to be affected by pulling data on a provincial rather than local system, which may have stabilized in the years post-go live. Data suggests that the majority of families do not return for service within 12 months of service closure.
PI 9: Days of Care by Placement Type	Family based care	%	81.0%	83.0%	Trends continue to illustrate a shift towards a higher percentage of days within family-based care settings and lower percentage of days in group care based settings.
	Group care	%	13.0%	12.0%	
	All other days of care	%	6.0%	5.0%	

PI 10: Time to Discharge	Within 12 months	%	No Data	66.2%	63.3%	FACS Niagara emerged from the "gap period" in reporting (due to the timeframe of CPIN Go Live) in 2018-19. Data for 2019-20 indicates a slight decrease in the percentage of children discharging from care within 12 months, however the majority of children continue to exit care within 12 months of their admission. Discharge rates over the last ten years have fluctuated between 53-72% and can be impacted by a variety of factors, including the complex needs of the child. Anecdotally, an increasing amount of complex needs children continue to be admitted to the care of the society.
	Within 24 months	%	No Data	78.6%		
	Within 36 months	%	No Data			
PI 15: Quality of the Caregiver-Youth Relationship for Children in Care	10-15	Mean	6.6	6.0	6.9	Youth rating of caregiver relationships has increased slightly in the most recent reporting period.
	16-17	Mean	6.8	6.5	7.4	

**GENERAL COMMENTS**

Please enter any additional comments in the space below. Information can be provided regarding the provision of information from case management systems, With the reporting 'gap' period now passed, continued monitoring of Performance Indicator trend data will provide insight into key service areas for the agency. Focus remains on ensuring a stable recurrence rate through effective collateral and community supports at the point of case closure. Efforts continue to ensure the availability of family-based care settings.